



# OPERATIONS MANAGER

The Level 3 Operations Manager Apprenticeship is designed for individuals who are ready to take charge of operational functions within a business. This apprenticeship will equip you with the skills and confidence to lead effectively. Through a blend of on-the-job learning and structured training, you'll develop core competencies in project management, team leadership, resource planning, and performance improvement. This programme is ideal for anyone working in an operational role across sectors such as retail, logistics, finance, HR, or customer service who wants to advance their career and contribute to organisational success.

## What will I learn?

- Team leadership and development
- Problem-solving and decision-making
- Planning workloads and allocating resources
- Interpreting data to identify trends and improve performance
- Managing projects from start to finish
- Operating within set budgets and policies
- Aligning departmental goals with strategic objectives



The apprenticeship will typically take 29 months to complete.



This apprenticeship standard is at Level 5.



This apprenticeship aligns with The Chartered Management Institute for Associate Membership and Institute of Leadership for Associate Membership

## GET IN TOUCH

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